



LEPHALALE

LOCAL MUNICIPALITY

TEL: +27 14 763 2193
Fax: +27 14 763 5662
E-mail: munic@lephalale.gov.za
Website: <http://www.lephalale.gov.za>

Private Bag X136
LEPHALALE
0555

PUBLIC NOTICE

DELAY IN SENDING MUNICIPAL STATEMENTS

Lephalale Municipality hereby informs all residents, customers and other stakeholders that there has been a delay in delivery of some of the municipal statements.

The delay is due to customer email addresses not being fully migrated to the Municipality's new financial system. As result, some customers may not have received their municipal statements. The Municipality is currently working with the Service Provider to resolve the matter to ensure that customers email addresses are correctly updated on the new system.

Customers who has not received their municipal statements are requested to contact the municipality's revenue /customer care section to verify and update their email addresses. Customers are also encouraged to ensure that the municipality has the correct and active email address and contact details to facilitate the timely delivery of future municipal statements.

In addition, customers are kindly reminded that when making payments to their municipal accounts, they must use their correct municipal account number as the payment reference. This is important to ensure that payments are timely accurately allocated to the correct account and to avoid delays or complications in the allocation process.

The Municipality sincerely apologise for any inconvenience caused and appreciates the public's patience and co operation while the matter is being resolved.

Customers may:

- Visit the Municipal Enquiry Desk during normal operating hours; Monday to Friday, 8:00 till 15:00.

For Enquiries, Kindly contact Customer Service at 014 762 1534/1555/1513/1573/1522


P. NOGILANA-RAPHELA
MUNICIPAL MANAGER

DATE : 14 AUGUST 2026
REFERENCE NO : 15/1/1
NOTICE NO : A10/2026/27